

# YANSI FUGEL®

Tuesday, July 05, 2011

To whom it may concern:

**Gratitude, Appreciative and Satisfied** are just a few superlatives we can offer to express our level of thanks for the prompt attention and personal service we get from EZ Worldwide Express.

This group is by far an improvement over our previous service as we have been amazed at their professionalism over our daily concerns, their prompt responses and feedback and of course I would be remiss if I did not mention their excellent 3 year track record with us in always getting our packages to their destinations in a timely manner.

The demeanor, expertise and deportment of their customer service department is unbelievable. They have provided exemplary service in "Same Day Delivery," "Tracking," and they resolve unforeseen emergencies quickly.

Combine the competitive pricing and level of expertise we receive from Mike Bottone this definitely spells "Client Retention". We are indeed pleased that we switched our services. Thank you Mike Bottone and EZ Worldwide Express for making shipping/delivery one off the easiest parts of our day.

Andres Carrillo  
YANSI FUGEL  
Production Manager  
Tel. 212.764.2484 ext 238  
Fax. 212.354.1124  
Email. andresc@yansifugel.com